QSD6209C9-250 User's Manual

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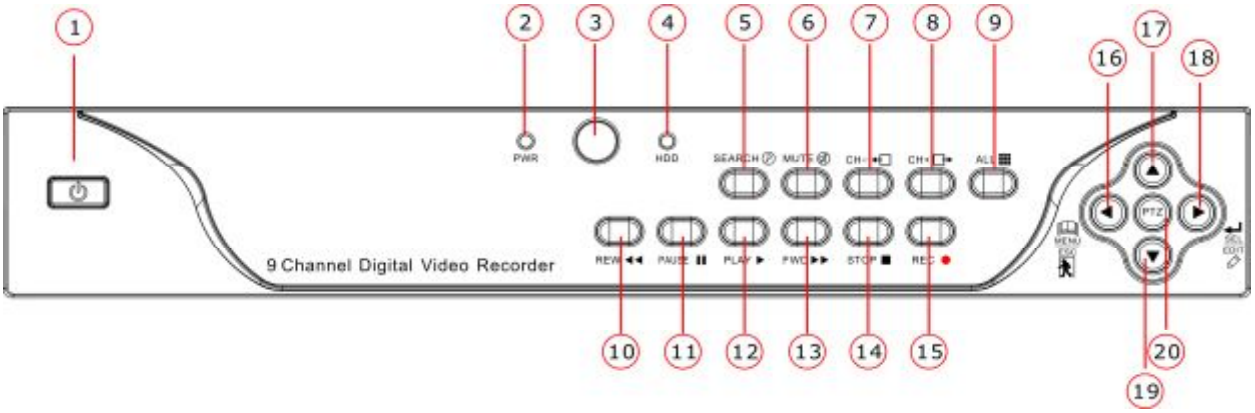
Chapter 1: DVR Features

- 9 BNC Camera Inputs，1 BNC Video Output
- 1 channel Audio input，1 channel Audio output
- View and Operate over Network (Broadband Connection Required)
- NTSC or PAL format.
- Motion Detection with Sensitivity and Area Settings
- Manual, Time Schedule Recording，alarm Recording，Motion Triggered Recording
- Supports 500GB SATA Hard Drive.
- Supports USB backup and playback by PC.
- Supports PTZ Control via RS485 Port.
- Supports Remote Control
- Supports Fixed Hard Drive
- Supports VGA Output

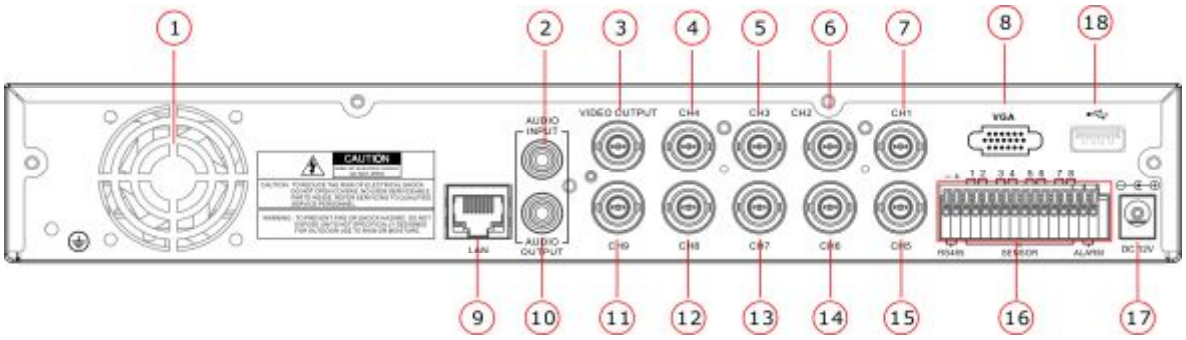
Chapter 2: Hardware Layout

2.1 Front Panel



1 .POWER SWITCH
2. PWR LED
3. IR RECEIVER
4. HDD LED
5. SEARCH
6. MUTE: Disable or Enable audio preview
7.CH- : View previous channel
8.CH+ :View next channel
9. DISPLAY ALL CAMERAS
10. FAST REWIND
11. PAUSE
12. PLAY
13. FAST FORWARD
14. STOP
15. RECORD
16. MENU/EXIT/LEFT ARROW
17. MOVE UP
18. SEL/EDIT/RIGHT ARROW
19. MOVE DOWN
20. PTZ

2.2 Rear Panel



1. Fan
2. Audio input
3. Video output
4. CH4
5. CH3
6. CH2
7. CH1
8. VGA Port
9. LAN
10. Audio output
11. CH9
12. CH8
13. CH7
14. CH6
15. CH5
16. RS485/Sensor/Alarm
17. DC Power Input Jack
18. USB Port

2.3 Remote Control

1-9	**Select or enlarge Channel #1-9**
0	**Number**
ALL	**Display All Channels**
Menu	**Enter or exit setup menu**
▲	**Move up / left cursor**
▼	**Move down / right cursor**
SEL	**Select / modify item**
◀◀	**Rewind**
▶	**Play recording list**
Audio	**Audio input/output**
Mute	**Disable audio preview**
▶▶	**Forward**
●	**Record**
▌▌	**Pause**
■	**Stop**

Chapter 3: Installation

3. Install Fixed Hard Drive (Fig1)

Fig1

NOTICE: Do not remove HDD while DVR is running.

I. Remove the DVR cover carefully.

II. Connect the power cord and data cable to HDD.

III. Use the provided screws to fix hard drive on the rack, and then replace the cover.

3.1 Connect Cameras and Monitor

There are 9 camera inputs and 1 monitor output (BNC connectors).

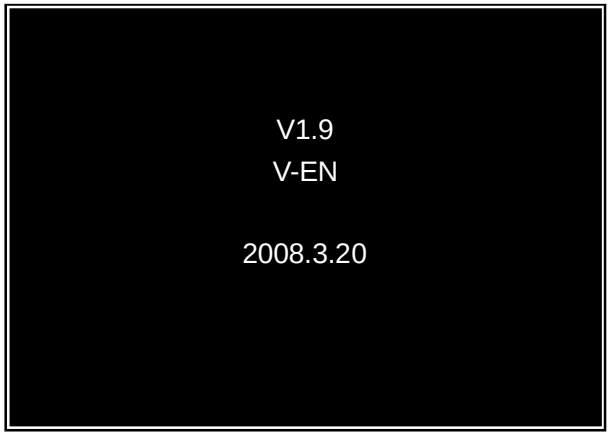
3.2 VGA Output

There is 1 CRT or LCD monitor output with VGA connector.

Chapter 4: DVR System Boot

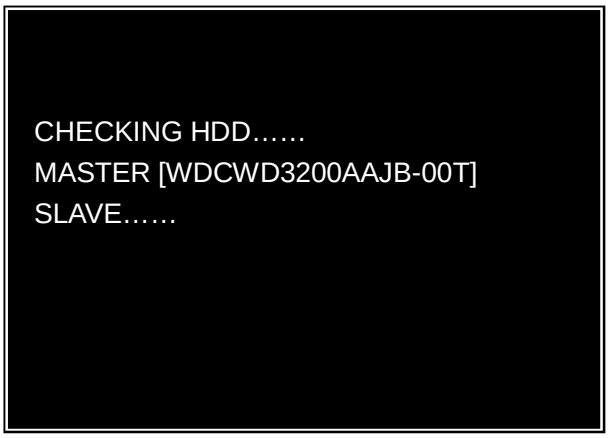
4. DVR System Boot

4.1 Display DVR Firmware Version



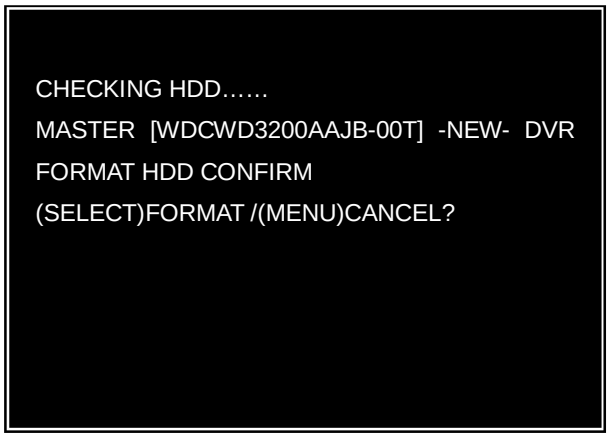
After connecting the power and turning on the power switch the system will boot-up and display the version and release date of the DVR firmware.

4.2 Detecting Installed Hard Drive



DVR will detect the installed hard drive and display the hard drive information.

4.3 Format Hard Drive



When the hard drive is installed in the DVR for the first time the DVR will request you to format the HDD, Otherwise the DVR will not be able to record to the HDD.

Press [**SEL**] to format or press [**MENU**] to cancel.

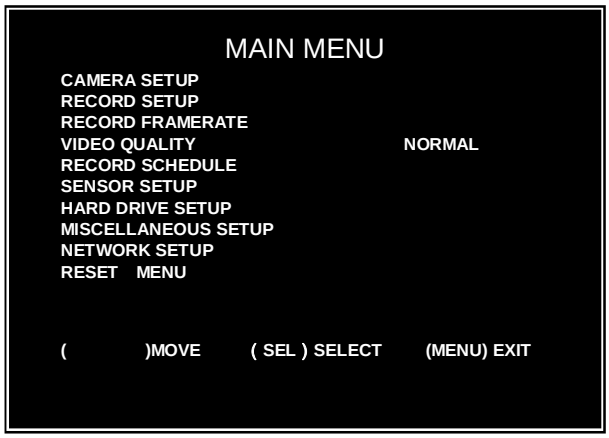
4.4 Main Screen

While the DVR is running the monitor will display the view from the cameras as follows:

Bottom right: System Date and Time

Bottom left: System status. (***Refer to 6.1 Start Recording***)

Chapter 5:DVR Setup (Main menu)

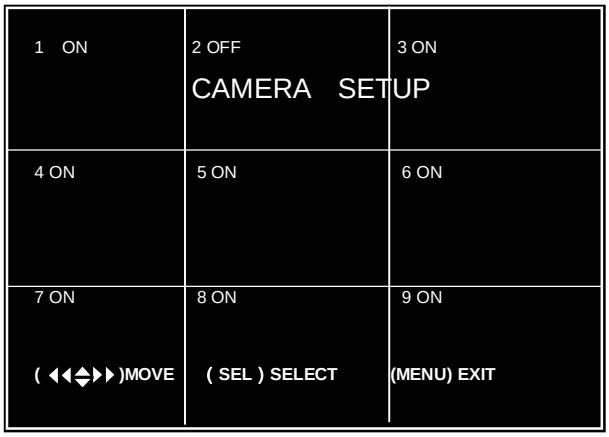


（1）Press [MENU] to enter main menu.

（2）Use [▲UP] and [▼DOWN] to select items.

（3）Press [SEL] to modify setting and [MENU] to return to previous or exit.

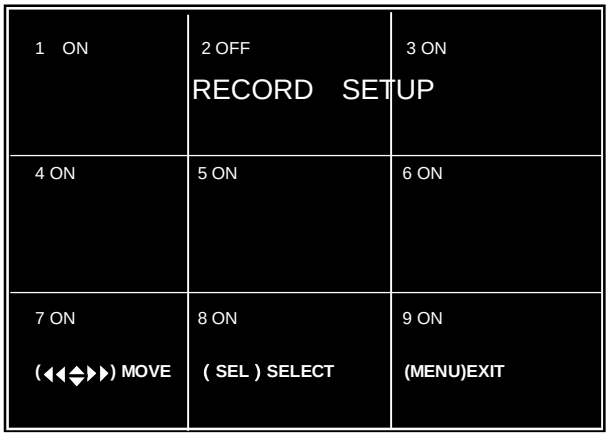
5.1 Camera Setup



This DVR system supports up to 9 cameras. You can configure which cameras are displayed or not displayed in real-time monitoring.

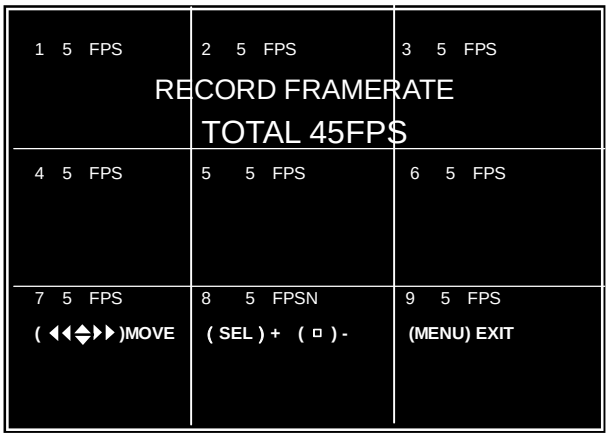
Press [▲, ▼, ◄◄ and ►►**]** buttons to select a channel, and then press [**SEL**] to modify the setting to be **ON** or **OFF**.

5.2 Record Setup



Configure which channel is allowed to record. Press [▲, ▼, ◄◄ and ►►**]** buttons to select a channel, and then press [**SEL**] to modify the setting to be **ON** or **OFF**.

5.3 Record Frame rate

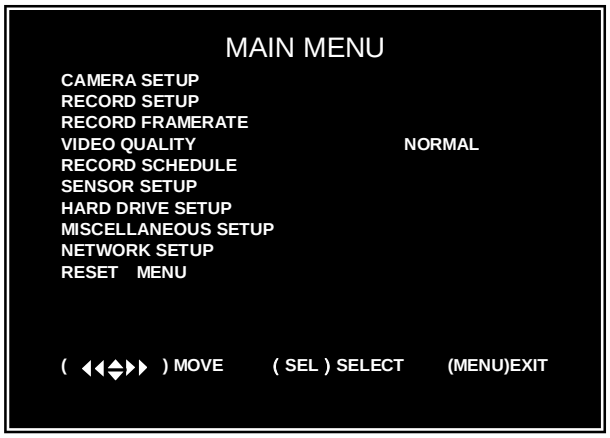


The total frame rate is 50fps (PAL)/ 60fps (NTSC). You can set the frame rate for the channel which you selected to record. If the sum of the frame rate you select for all cameras is more than 50fps (PAL)/ 60fps(NTSC), the DVR will automatically adjust the largest frame rate value to a smaller value.

Press [▲, ▼, ◄◄ and ►►] buttons to select a channel, and then press [**SEL**] to increase the value or press [■STOP] to reduce the value.

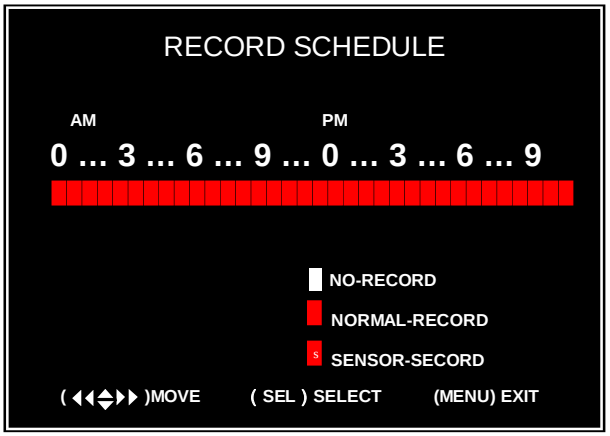
The higher frame rate used to record , the more natural the movement will appear during play back, but more hard drive disk space will be needed to save the recorded video.

5.4 Video Quality



There are four video quality settings, **Highest \High\Normal\Low**
The higher the video quality, the clearer the image will be during playback. The lower the video quality, the more space you will save on the hard drive
The video quality in view mode is not affected by the video quality setting; these settings only affect the video quality during playback of a recording.

5.5 Record Schedule

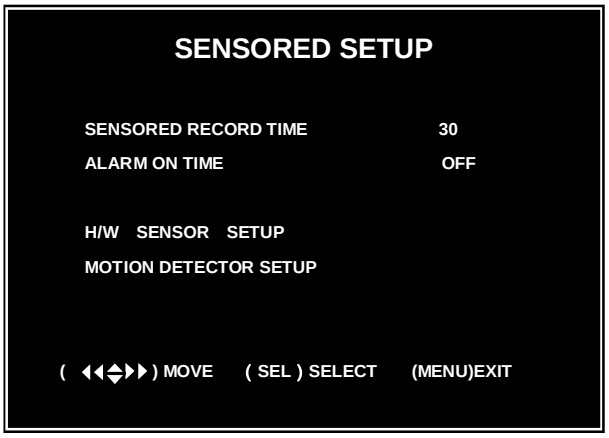


The time line indicates the hours of the day based on an AM/PM clock. For each hour, you may select between NO-RECORD, NORMAL-RECORD, or SENSOR-RECORD.
Press the "▲" and "▼" arrows to maneuver and use the [**SEL**] button to change between continuous recording, sensor recording and no recording. Once you have finished, press [**MENU**] to exit.

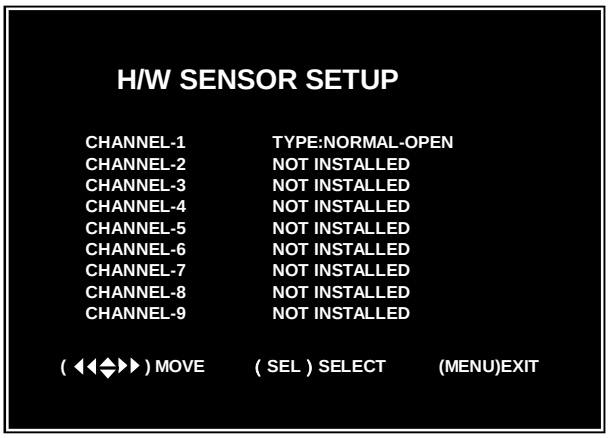
NO-RECORD: System will not record during this period.
NORMAL-RECORD: System will record continuously during this period.
SENSOR-RECORD: System will record when sensor is triggered.
[NOTE] You must press the "REC" button to record in these three modes.

5.6 Sensor Setup

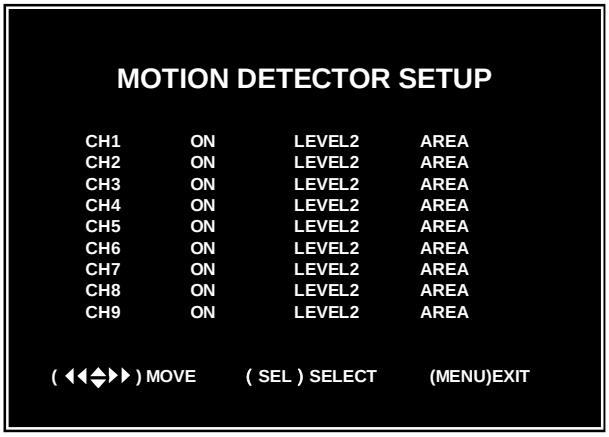
[Note] Sensors and extension alarms do not come with the DVR system; you need to buy them separately.
SENSORED RECORD TIME and ALARM ON TIME are measured in seconds.


SENSORED SETUP
SENSORED RECORD TIME 30
ALARM ON TIME OFF
H/W SENSOR SETUP
MOTION DETECTOR SETUP
( ) MOVE (SEL) SELECT (MENU)EXIT

SENSORED RECORD TIME: This indicates the length of time the system records after a motion or sensor triggered event ends. (Time: 5,10,15,20,25,30)
ALARM ON TIME: This selection indicates how many seconds the buzzer inside the DVR or extension alarm sounds after a motion or sensor triggered event ends.
CONT**:** Continuous alarm until any key is pressed.
OFF: No alarm



HARDWARE SENSOR SETUP: This is the sub menu for setting up external motion sensor devices. There are 3 different modes for sensor setting: NOT INSTALLED, NORMAL-CLOSE and NORMAL-OPEN. It depends on what type of external sensor you are using. If sensor's output is NORMAL-OPEN, then select NORMAL-OPEN mode in DVR.



MOTION DETECTOR SETUP:

ON/OFF: Enable or disable motion detection recording.

LEVEL**:** Sensitivity for motion detection. There are 3 levels of sensitivity: Level 1, 2 and 3. Level 3 is the highest sensitivity level.

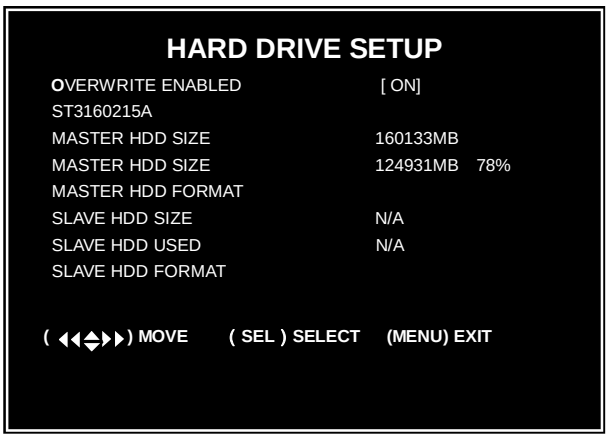
AREA**:** Select motion detection active area.

[Note] You do not need to install any external sensors if you want to use the DVR's internal motion sensor capability.

Area Selection:

The picture from a camera is divided into blocks, press [▲, ▼, ◀◀ and ▶▶] buttons to select a block, and press [**SEL**] button to set the block to be active or not. When the block is transparent, it's active for motion detection recording; when the block is covered by shadow, it is not active for motion detection record. Press **"stop"** button to disable all areas, press **"All"** button to enable all areas

5.7 Hard Drive Setup



(1) OVERWRITE ENABLED: If you choose YES (default setting), recording continues and overwrites previous recordings when hard drive space is Full. If you choose NO, the recording session stops when the hard drive capacity is full.

(2) MASTER HDD SIZE**:** This shows the size of the primary hard drive installed in the DVR.

(3) MASTER HDD USED: It shows the space used on the first hard disk drive for recording.

(4) MASTER HDD FORMAT**:** If you format the

hard drive, it will erase all the data recorded on the first hard drive.

(5) SLAVE HDD SIZE: This shows the space available on the secondary hard drive in the DVR.

(6) SLAVE HDD USED**:** This shows the space used on the secondary hard drive for recording.

(7) SLAVE HDD FORMAT: If you format this hard drive it will erase all the data recorded on the secondary hard drive.

(8) Hard Disk Drive Format

When you press the "SELECT" key you will be prompted to input a Password when the hard drive format menu appears.

Type Password (6) ::——————

When you key in the correct password the following message will flash 3 times:

"password correct

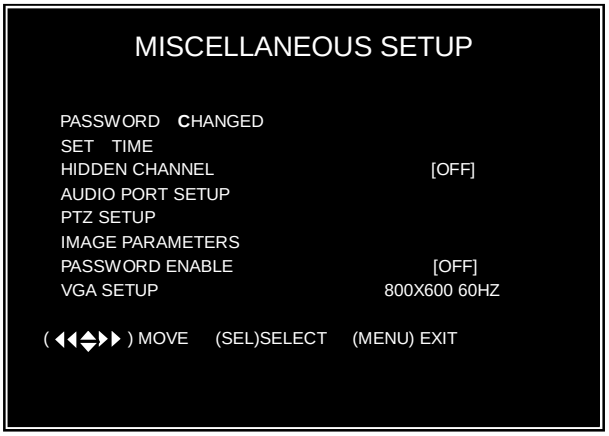
Hard Disk Formatting…"

Otherwise the following error message will be displayed on the screen:

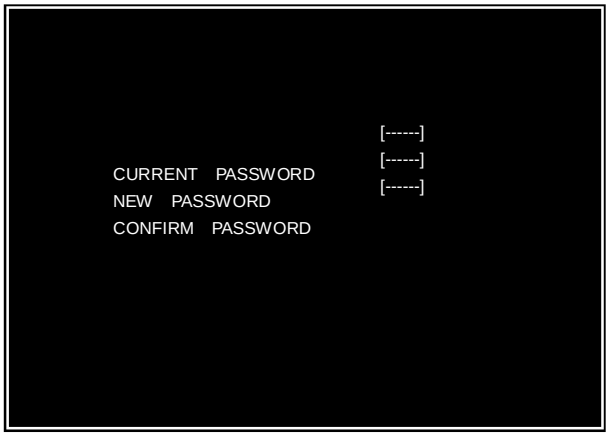
"Password Incorrect"

[Note] The Factory Default password is 111111.

5.8 Miscellaneous Setup



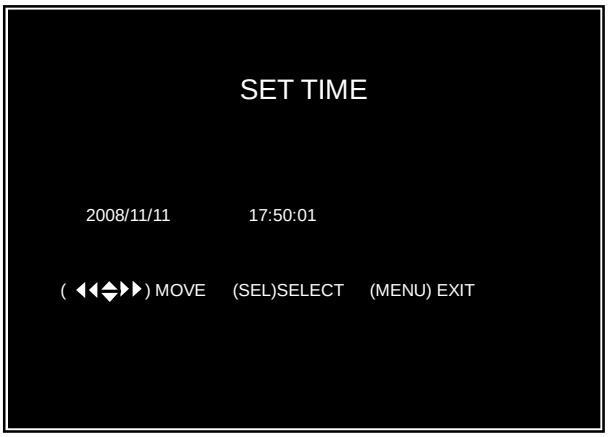
5.8.1 Password Change



This option allows you to change the system password. The password must be composed with six characters. All keys can be used as a password key **except** the [**MENU**] key, which is used to exit.

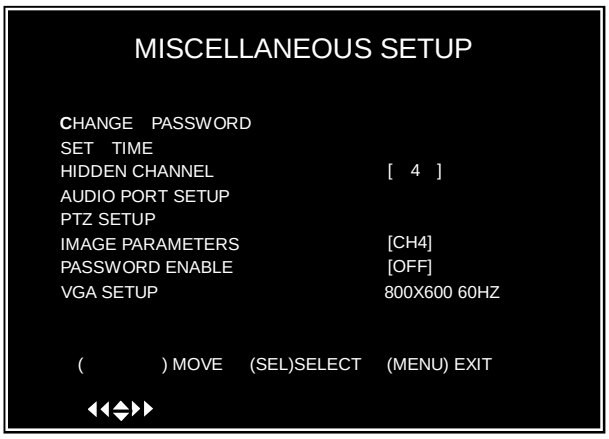
[NOTE] The Factory Default Password is 111111.

5.8.2 Set time



You can change year /date /hour / minute / second by using the SET TIME menu.
2007/11/11=year/month/day 17:50:01=hour/minute /second .Use the REW and FWD buttons on the front panel to move the cursor below the numbers right and left. Then use the “SELECT” button to change the numeric values of date & time.

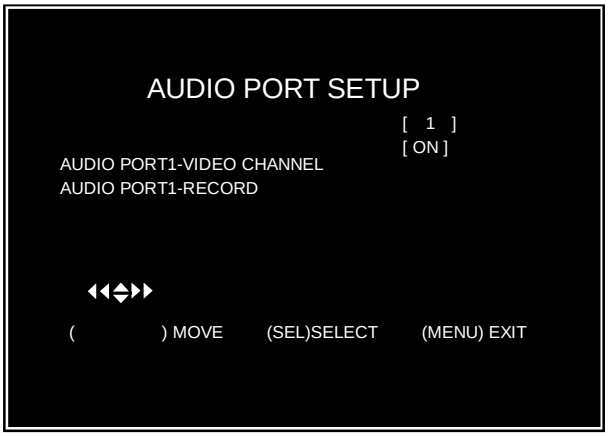
5.8.3 Hidden Channel



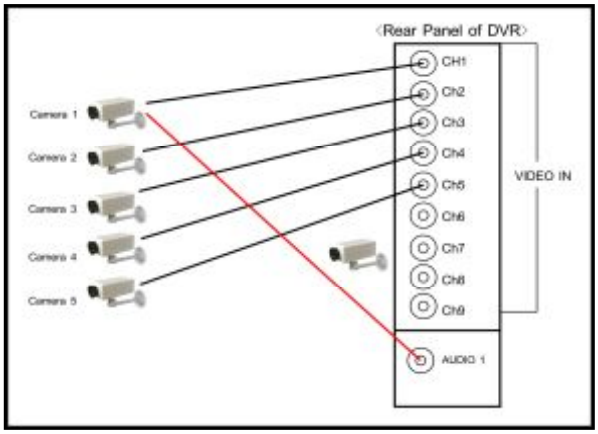
In the example，selecting “HIDDEN CHANNEL”[4]，it means camera 4 is hidden and you can not preview the picture of channel 4 but can record its picture on HDD

[Note] when you enable the hidden channel function you just can not preview the picture of the hidden channel, you can still record on the channel.

5.8.4 Audio port setup



When you move the cursor to “AUDIO PORT-RECORD” and push the “SELECT” button the option will be changed to OFF or ON .If the option is ON the audio will be recorded into the hard drive when you push the RECORD button.
When you move the cursor to “AUDIO PORT VIDEO CHANNEL” and push “select” button, the option will be changed to “2”. If you push “SELECT” button one more time the option will be changed to “3” and once more will change the channel to “4”.



For Example:

The hardware setup for the above screen is shown on the left.

5.8.5 PTZ Setup

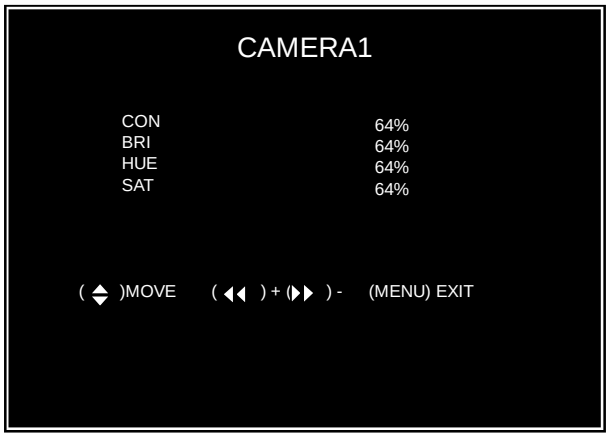
This DVR can control speed dome cameras (PTZ) which are connected to the DVR.

SPEED: Set the band rate of each channel (4800, 9600, 19200, or 38400)

PROTOCOL**:** Select PELCO-P or PELCO-D protocol.

CAMERA&ID: Select the camera (1-4); ID set (1-32)

5.8.6 Image Parameters



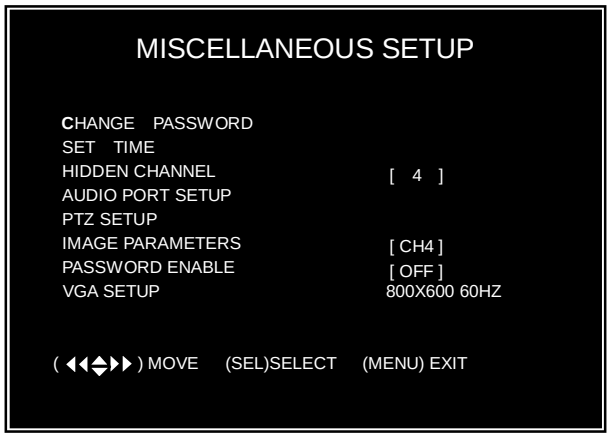
CON: press left or right button of remote control to set image contrast value

BRI: press left or right button of remote control to set image brightness value

Hue: press left or right button of remote control to set image hue value

SAT: press left or right button of remote control to set image saturation value

5.8.7 Password Enable



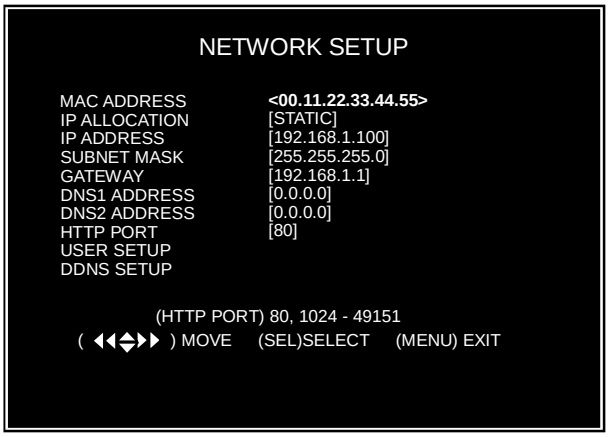
When password enable is "ON" to stop recording or enter menu you will need password. If password enable is "OFF" there's no need to enter a password when you do any operation on the DVR.

5.8.8 VGA Setup

The DVR supports 800x600 (60HZ),1024X768 (60HZ) and 1280x1024 (60HZ) VGA resolutions. Please set it to the right value for your monitor.

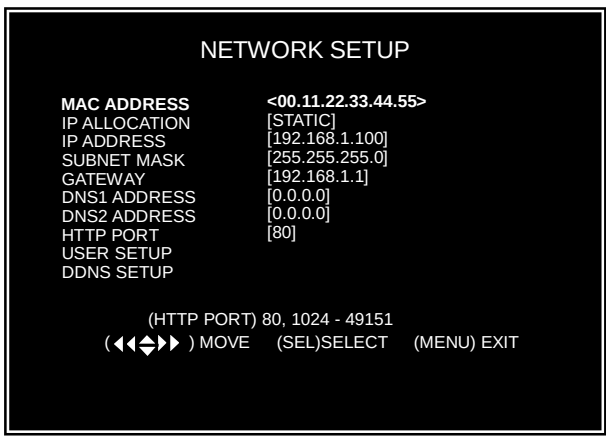
5.9 Network Setup

Use the "▲" and "▼" buttons to move the cursor to the other items in the NETWORK SETUP menu

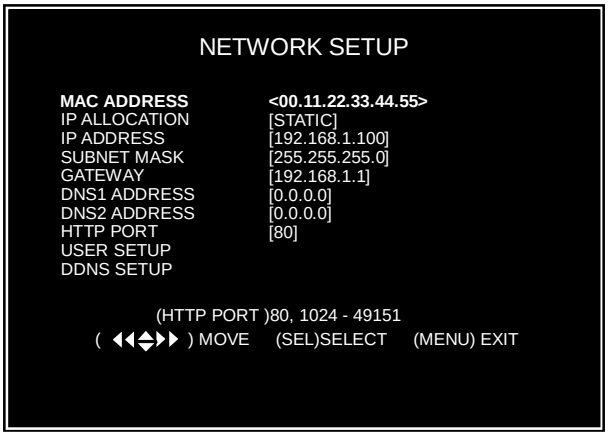


MAC ADDRESS**:** In a local area network (LAN) the MAC (Media Access Control) address is your computer's unique hardware identity code. (On an Ethernet LAN it is the same as your Ethernet address.)When you are connected to the Internet from your computer (or host as the Internet protocol thinks of it) a corresponding table relates your IP address to your computer's physical (MAC) address on the LAN.

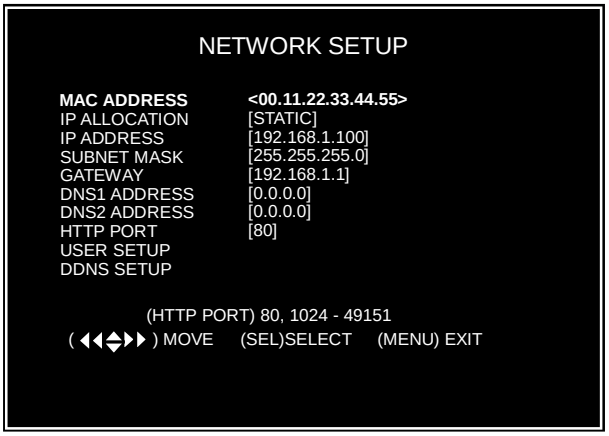
[Important]: It only needs to change while two DVR's are in your local network and the first code "00" must not be changed.



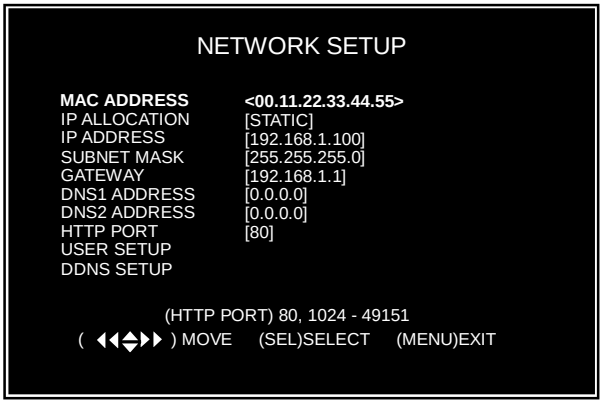
IP ALLOCATION: The DVR supports DHCP and Static IP modes. If using DHCP (Dynamic Host Configure Protocol) mode you must have a DHCP server in your LAN, otherwise DVR can not get an IP address automatically. If using STATIC mode you should set IP address, sub mask and gateway manually for the DVR.



IP ADDRESS: Set the IP address of the DVR manually to match the work with your router. The DVR's IP address must be the same as the gateway. The last set of numbers has to be different then any other device attached to the router.

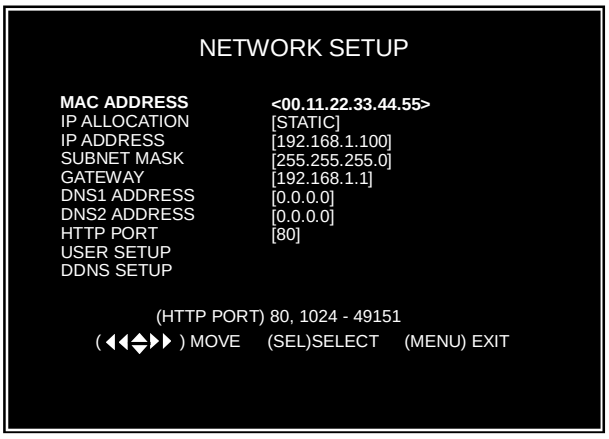


SUBNET MASK: This refers to a subnet mask used to determine what subnet an IP address belongs to. A number that is used to identify a sub network so that IP addresses can be recognized on a local area network. It should be the same as the router's subnet

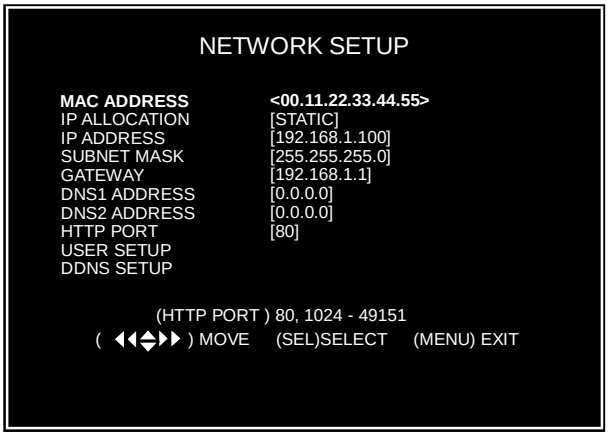


GATEWAY: In enterprises the gateway is the computer that routes the traffic from a workstation to the outside network that is serving the Web pages. In homes the gateway is usually housed at the ISP. The gateway address is provided by your ISP. If you have the DVR attached to a router then the router's address will be the gateway.

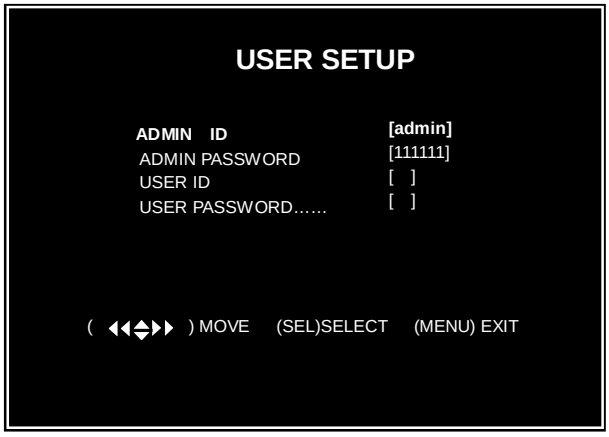
[NOTE]You need to adjust the IP ADDRESS, SUBNET MASK and GATEWAY value, only when the [STATIC] mode is used.



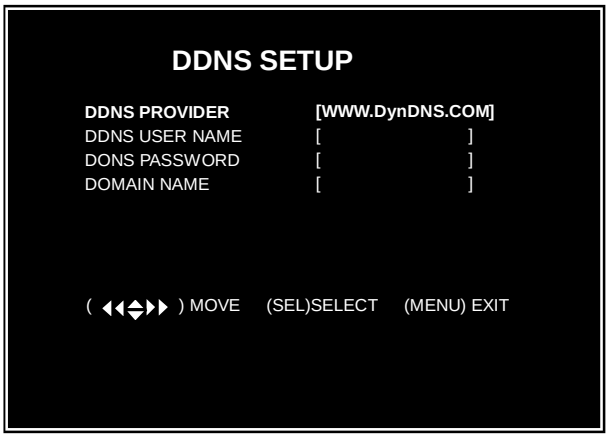
DNS ADDRESS: This should be provided by your local ISP if used.



HTTP PORT: This port number is used to communicate with PC Client software over the network or internet. It could be changed to another value (from 1024 to 49151). The default value is 80.



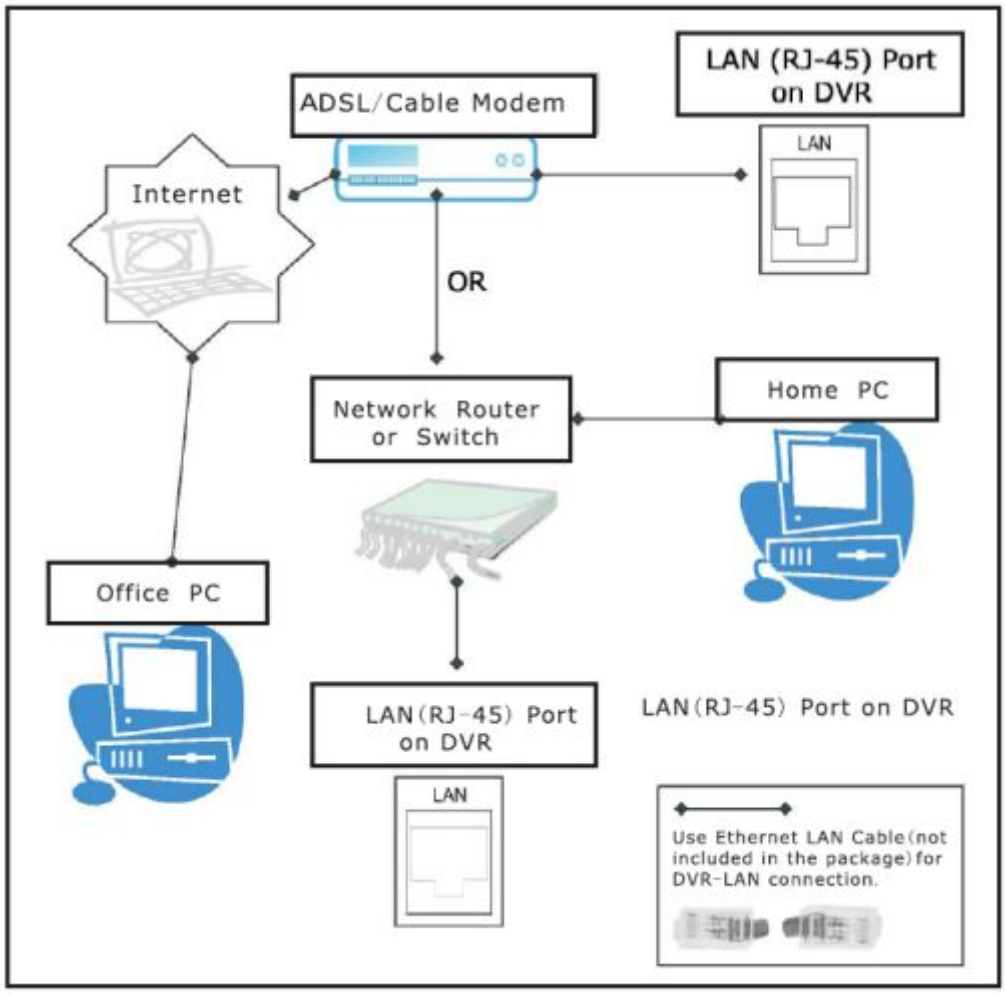
USER SETUP: This section is for security. When a user connects to the DVR via Internet there are two kinds of users (**ADMIN** and **USER)** who can login to the system. The **ADMIN** has all the authority to operate the DVR. **USER** will be only allowed to view the live pictures.



DDNS SETUP：First, create an account at www.dyndns.com and apply for a hostname for your DVR. Second, fill in the info that the DVR needs. **[Note] This is an option you can use instead of using a static address to access the DVR. You need to have a computer attached to the same router as the DVR and it always needs to be on.**

LAN-DVR Connection

See the diagram below for steps to connect your DVR to a local area network or the Internet. For remote monitoring from your computer you must have a LAN connection available or Internet access service.



Suitable network routers and switches are available in electronics retail stores from Netgear, D-Link, or Linksys.

You need to register a www.dyndns.com to get a free account if you want to use a domain name instead of a dynamic address .After registration you will have a username and password. You can also register your domain name on the website. Please refer to Chapter 5, P. Network Setup for more details. There you will learn how to input the DDNS username, password, and domain name. You can log in from anywhere by using Internet Explorer and entering your DVR's domain name.

Accessing the DVR over a network

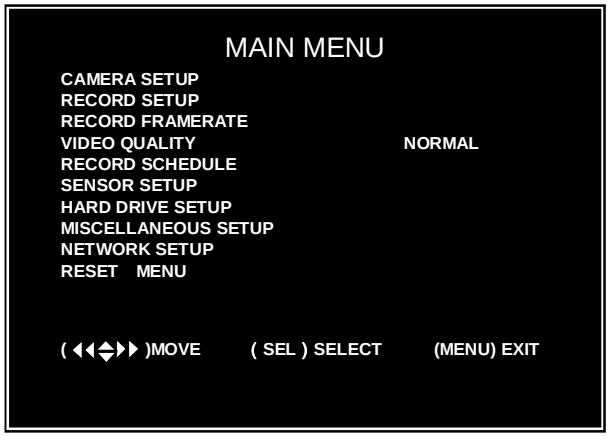
To access the DVR through a computer you need to make sure the default gateway on the DVR is the same IP address as your router, and the first three sets of numbers of the DVR IP address are the same as the first three sets of numbers of router's address. Example: if your router's default gateway is 192.168.1.1 then the default gateway setting in the DVR should be 192.168.1.1, and the first three sets of numbers on the DVR's IP address should be 192.168.1. The last set of numbers has to be different then those on any other devices attached to the router to avoid conflicts. The subnet on the DVR also needs to be the same as the router, example: if the subnet on the router is 255.255.255.0 the subnet on the DVR needs to be 255.255.255.0. To get the default gateway and subnet of the router, on a computer that is attached to the same router as the DVR, click on the start button, then click on run, then enter cmd into the dialog box and click on OK. At the curser type ipconfig, the default gateway and subnet will be displayed.

To access the DVR through Internet Explorer: Once you have set up the network settings on the DVR to match the settings of your router, you need to modify your browser controls. You need to allow Pop-ups. To do so go to the Internet Explorer tool bar and select the "tools" option, then select the "Pop up Blocker" option and select "Turn Off Pop-up Blocker." You will also need to enable Active X controls. To do so go to the Internet Explorer tool bar and select the "tools" option, then "Internet Options", then "Security", then click the "Custom Level" button, and make sure the Active X Controls and Plug Ins are set to prompt or enabled. To connect to the DVR from the computer you would then open an internet browser window and enter the gateway IP of your router. You will get a login screen were you will need to enter your user name and password (admin and 111111 by default). The first time you connect a webcam program will be downloaded to your system and you may get a message that an ActiveX control on the page may be unsafe but it is ok to click the Yes option to download the control and program since you have requested the program.

Accessing the DVR from a remote computer

To access the DVR from a remote computer, in addition to the above steps, you will also need to forward port 80 on the router the DVR is attached to, to the IP address of the DVR. (This port can be changed if the port is currently being used by another program.) How you would do this depends on the brand and model number of your router. You can go to www.portforward.com to get instructions on how to forward ports on most popular routers. To access your router's program you would open an internet browser window and type the default gateway of the router into the address bar at the top of the window. Then follow the instructions for your router.

5.10 Reset Menu



Selecting "RESET MENU" will restore all to the factory default settings.

Chapter 6: Recording

6. Record

6.1 Start Recording

Press [●] record button to start recording according to the record schedule you have setup. System will display the information below on the screen.

[●]: the red dot next to the channel name indicates that the channel is being recorded.

[**A-REC**]: indicates the current record schedule is set as NORMAL-RECORD mode.

[**S-REC**]: indicates the current record schedule is set as SENSOR-RECORD mode.

[**N-REC**]: indicates the current record schedule is set as NO-RECORD mode.

[**39%**]: indicates the percentage of hard drive space currently used.

[M]: HDD info ([M] Master Hard Disk; [S] Slave Hard Disk)

6.2Audio Recording

[ ]: indicates this video channel is bundled with an audio port, and the audio input is on.

[ ]: indicates the audio input is off.

[ ]: indicates the audio is being recorded and the audio input is on.

You can press the [MUTE] button on the front panel to mute the audio output. The audio input can be still recorded while the output is muted. Press the [MUTE] button again to preview the audio.

If you press the **[** ●REC **]** button the DVR goes into REC mode. The DVR will continue recording based on the set 'Record Schedule'. In record mode you can change channel view and switch the audio channel. However you can not playback while in record mode.

6.3 Stop Recording

Press the [■] stop button and the DVR will stop recording. If the password protection function is enabled the system will prompt you to input password. Only the correct password can stop the recording process.

6.4 Estimated Recording Length

Estimated record time based on 160GB HDD using 9 cameras in Hours

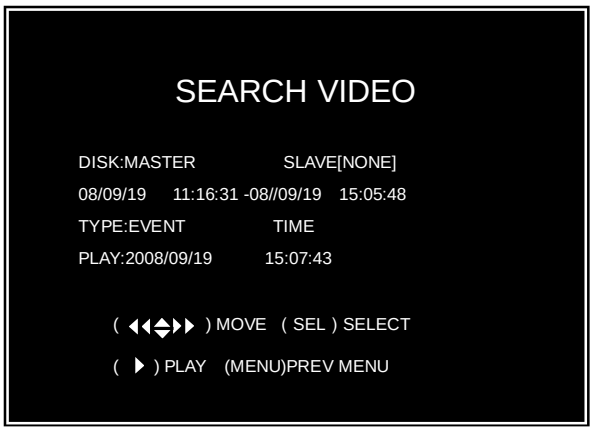
Standard	Quality	60fps	48fps	32fps	16fps	1fps
NTSC	Highest	27	34	51	103	1653
	High	39	49	73	146	2346
	Normal	47	59	89	178	2853
	Lower	53	66	100	200	3200

Standard	Quality	50fps	36fps	24fps	12fps	1fps
PAL	Highest	28	39	59	118	1422
	High	40	55	83	166	2000
	Normal	49	68	102	203	2444
	Lower	54	76	114	228	2733

Chapter 7: Playback

7. Playback

7.1 Playback Control



When you press the [▶PLAY] button the DVR goes into PLAY mode.
When you press the MENU button during PLAY mode the SEARCH VIDEO window will open as illustrated on the left. While in this window you can either choose and playback a recorded event or manually input a specific time to be viewed.

To choose and playback a recorded event:

When you first open the SEARCH VIDEO window the arrow will be pointing at the most recent event (0002).Use [▲UP] or [▼DOWN] buttons to find the event that you want to view and then press the PLAY button. The event you have chosen will start playing.

2007/09/19=year/month/day 15:05:43=hour/minute/second

[NOTE] When the arrow is pointing at a specific event the date and time below HARD DRIVE: MASTER shows the beginning (date and time) to the ending (date and time) of that recorded event.

To manually input a specific time to be viewed:

1. Open the SEARCH VIDEO window by pressing the “MENU” button while in “PLAY” mode. The arrow will be next to the most recently recorded event.
2. Press the “MENU” button and the arrow will move below to the TYPE field.
3. Move the arrow left or right by using the UP “▲” and DOWN “▼” buttons to TIME and press “SEL” to enter it.
4. Finally, move the arrow left or right by using the [◀◀ and ▶▶] buttons to the desired position and UP “▲” and DOWN “▼”buttons to input the desired starting date and time, then press the “PLAY” button and the DVR will start playing.

Chapter 8: USB Programming

8. USB Programming

8.1 Install

1. Place the USB Driver Program CD into your CD ROM.

2. If your CD ROM does not auto-run the install CD go to “My Computer”, select your CD drive, and click on “PCVIEWER.EXE”.

3. Follow the prompts on your PC to finish the installation.

PC Viewr D6 Series 2.2.6.46 Setup
Welcome to the PC Viewr D6 Series 2.2.6.46 Setup Wizard
This wizard will guide you through the installation of PC Viewr D6 Series 2.2.6.46.
It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer.
Click Next to continue.
Next >
Cancel

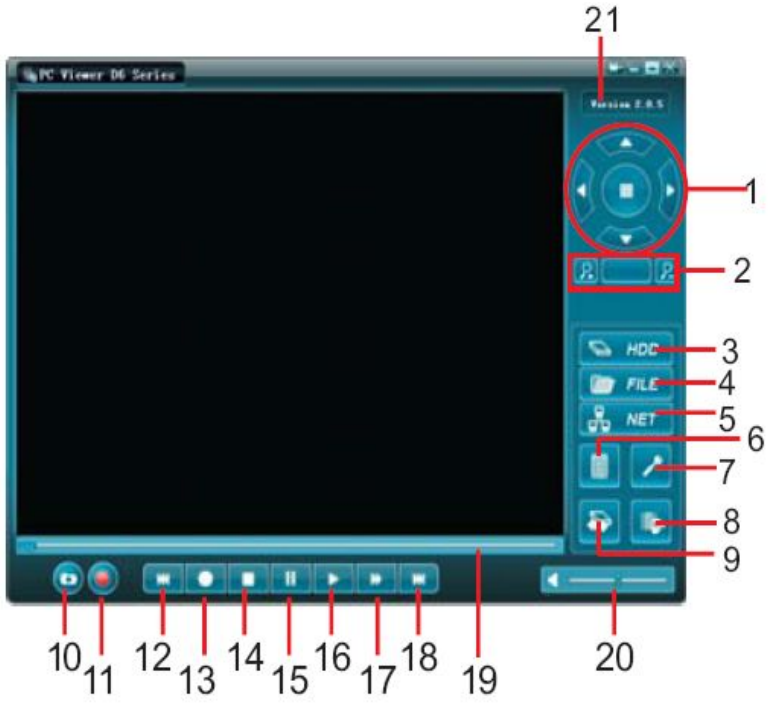
8.2 Program Interface

System will detect the HDD automatically when you connect the USB cable to your PC.

An USB icon“ ” will appear in the system tray (right bottom corner of the screen).

After you’ve seen the USB icon, double click “ ” icon on your desktop to run the program.

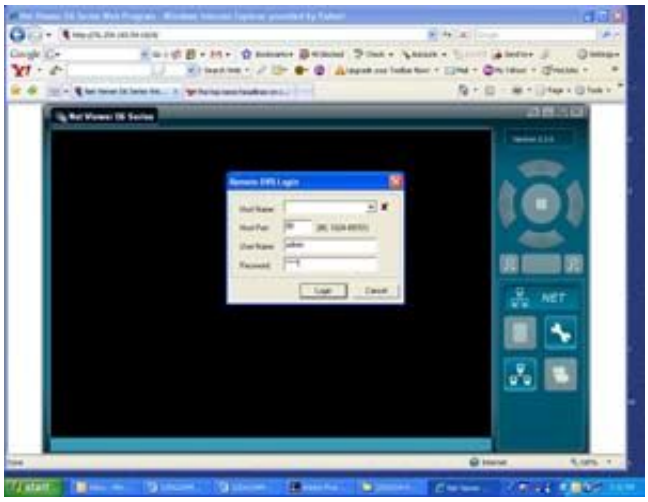
[Note] if you do not follow above steps the program will fail to detect HDD.



1.PTZ Control	12.Back one frame
2.Zoom in, Zoom Out	13. Record
3.HDD Play Mode	14.stop
4.File Play Mode	15. pause
5.Net Play Mode	16. Play
6.Event List	17.fast forward
7.Control Panel	18.forward one frame
8. Remote DVR Control	19.Playback Slider
9.Change Storage Device	20.Audio Slider
10.Capture Image	21.Software Version
11 .Backup Record	

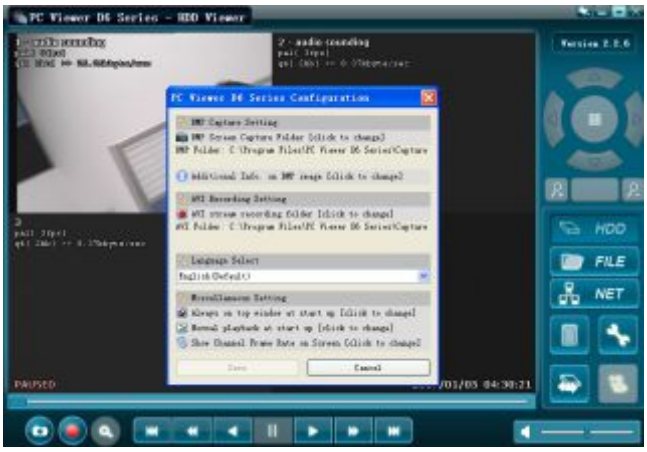
Press

(button 5) to connect to the DVR through the Network or Internet.

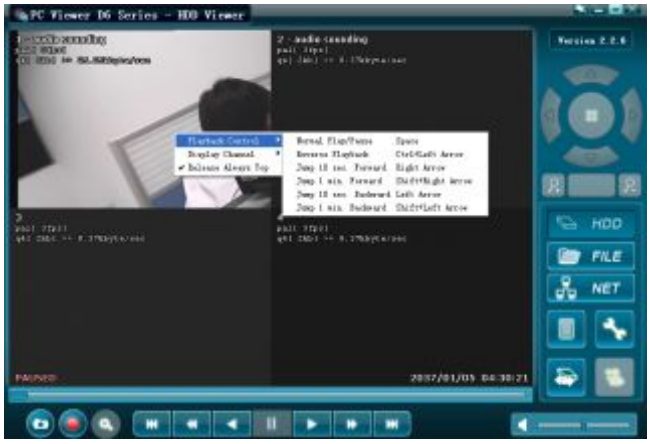


Press (button 6) to open the video event lists.

Press (button 7) to configure the program's local settings.



Press (button 16) to play video.



Chapter 9: Specifications

9. Specifications

9.1 DVR

Items	Descriptions	
Video Standard	NTSC, PAL	
Video Input/Output	9 Channels BNC/1 Channel BNC, 1 Channel VGA	
Audio Input/Output	1 Channel/1 Channel	
Monitoring	Resolution	NTSC:720X480@30fps (Each Ch) PAL:720X576@25fps (Each Ch)
	Features	Full-D1 , 1-CH/9-CH Display
Recording	Resolution	NTSC:720X240@60fps (9Ch.Total) PAL:720X288@50fps (9Ch.Total)
	Features	Variable Frame Rate/Variable QL per Channel
	Quality	4-Level (Highest High Normal low)
Audio	ADPCM2 CODEC	
Video	MPEG4	
Motion Detection	Settable Window/Level	
Microprocessor	32-bit RISC Processor	
Network Interface	TCP/IP (RJ45)	
Network Monitor	IE (Internet Explorer), PC Viewer Software	
PTZ Interface	RS485	
USB Interface	USB2.0	
VGA Output	Yes	
Remote control	IR remote control	
Power supply	DC 12V/3A	

9.2 CAMERAS

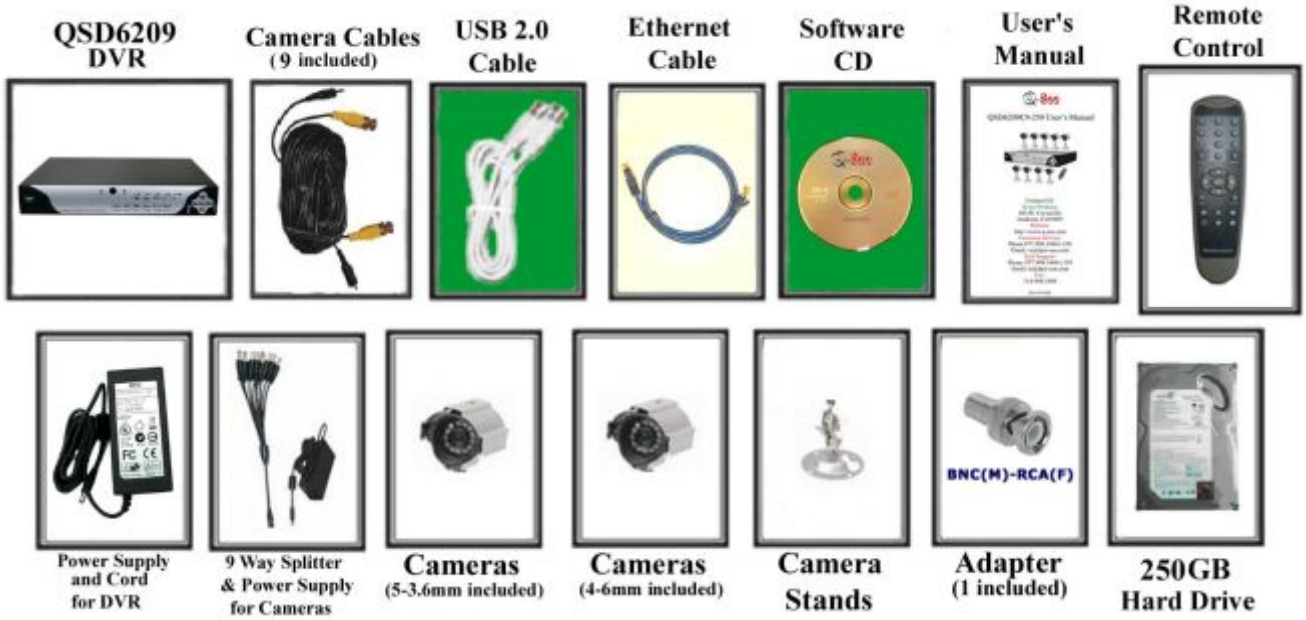
Image Sensor: 1/4” Sony Color CCD
LED: 12 Infrared LEDs
Resolution: 420 TV Lines
Minimum luminance: 0.8Lux/F1.2
Signal System: NTSC
Lens: 3.6/6mm
Power Supply: DC12V
Dimensions: 68(w) x 68(d) x 92(h)mm
Operating Temperature: -20C - +50C
Auto Gain Control: On/Off
Video Output: 1.0Vp-p 75Ω
Electronic Shutter: 1/50(1/60) – 1/100,000 second
S/N ratio: >48dB

Appendix

Appendix

1) System connect sketch map

2) Accessories Included With DVR Combo



Q-SEE Product Warranty

Thank you for choosing our products.

All of our product users have a conditional free warranty repair service for hardware within 12 months starting from purchase date, and a free exchange service within one month (valid for manufacturing defects). Permanent upgrading service is provided for the software.

Liability Exclusions:

Any product malfunction, abnormalities in operation or damage caused by following reasons are not within the free service scope of our company. Please select payable service.

(1) Equipment damage caused by improper operation

(2) Improper environment and conditions in/on which the equipment operates, e.g., improper power, environment temperature, humidity and lightening strike etc. that cause equipment damage.

(3) Damage caused by acts of nature: earthquake and fire etc.

(4) Equipment damage caused by the maintenance of personnel not authorized by our company.

(5) Product sold over 12 months ago.

In order to provide various services to you, please complete registration procedure after you purchase the product. Cut off or copy User's Information Card and fax or mail it to us after the card is filled in. You can also register the product by going to the www.q-see.com website and clicking on the Register link.

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Email: cs@dpsi-usa.com

Website:
http://www.q-see.com
Fax:
714-998-3509

Tech Support:
Phone: 877-998-3440 x 539
Email: ts@dpsi-usa.com

Customer Information Card

User's Name	**Mr./Mrs.**
Company Name	
Postal Address	
Postal code	
Phone Number	
E-mail	
Model Number of Product	
Serial Number of Product	
Purchase Date	
Distributor	

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